

**TO: THE EXECUTIVE**  
**21 June 2016**

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**CORPORATE PERFORMANCE OVERVIEW REPORT**  
**Chief Executive**

**1 PURPOSE OF REPORT**

- 1.1 To inform the Executive of the performance of the Council over the 4<sup>th</sup> and final quarter of the 2015/16 financial year (January - March 2016)

**2 RECOMMENDATION**

- 2.1 **To note the performance of the Council over the period from January to March 2016, highlighted in the Overview Report in Annex A.**

**3 REASONS FOR RECOMMENDATION**

- 3.1 To brief the Executive on the Council's performance, highlighting key areas, so that appropriate action can be taken as appropriate if needed.

**4 ALTERNATIVE OPTIONS CONSIDERED**

- 4.1 None applicable.

**5 SUPPORTING INFORMATION**

Performance Management

- 5.1 The Council's performance management framework provides for the preparation of Quarterly Service Reports (QSRs) by each department. These QSRs provide an update of progress and performance against departmental Service Plans.

Quarterly Service Reports

- 5.2 Executive Portfolio Holders will have received the fourth quarter QSRs for their areas of responsibility in May 2016. QSRs are also distributed to all Members, and will be considered by the Overview & Scrutiny Commission and Scrutiny Panels. This process enables all Members to be involved in performance management.

Corporate Performance Overview Report

- 5.3 The QSRs have been combined into the Corporate Performance Overview Report (CPOR), which brings together the progress and performance of the Council as a whole. The CPOR enables the Corporate Management Team and the Executive to review performance, highlight any exceptions and note any remedial actions that may be necessary, either from under-performing or over-performing services, across the range of Council activities.
- 5.4 The CPOR for the fourth quarter (January – March 2016) is shown at Annex A.

**6 ADVICE RECEIVED FROM STATUTORY AND OTHER OFFICERS**

Borough Solicitor

- 6.1 There are no specific legal issues arising from this report.

Borough Treasurer

- 6.2 There are no direct financial implications arising from this report.

Equalities Impact Assessment

6.3 Not applicable.

Strategic Risk Management Issues

6.4 Any specific issues are included in the QSRs and in the CPOR in Annex A.

Other Officers

6.5 Not applicable.

**7 CONSULTATION**

Principal Groups Consulted

7.1 Not applicable.

Method of Consultation

7.2 Not applicable.

Representations Received

7.3 None.

Background Papers

QSR – Corporate Services – Quarter 4 2015/16

QSR – Chief Executive’s Office – Quarter 4 2015/16

QSR – Environment, Culture and Communities – Quarter 4 2015/16

QSR – Adult Social Care, Health and Housing – Quarter 4 2015/16

QSR – Children, Young People and Learning – Quarter 4 2015/16

Contact for further information

Timothy Wheadon, Chief Executive - 01344 345609

[Timothy.wheadon@bracknell-forest.gov.uk](mailto:Timothy.wheadon@bracknell-forest.gov.uk)

Victor Nicholls, Assistant Chief Executive - 01344 355604

[Victor.nicholls@bracknell-forest.gov.uk](mailto:Victor.nicholls@bracknell-forest.gov.uk)

Abby Thomas, Interim Head of Transformation and Performance & Partnerships – 01344 353307

[Abby.thomas@bracknell-forest.gov.uk](mailto:Abby.thomas@bracknell-forest.gov.uk)

Jackie Pinney, Performance & Partnerships Officer - 01344 352910

[Jackie.pinney@bracknell-forest.gov.uk](mailto:Jackie.pinney@bracknell-forest.gov.uk)

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